



HOTELplus – (Profile)

TrueBooks®Hotel Management System “HOTELplus” is an integrated system of modules that can be used separately or in combination to form a total information suite for your hospitality businesses. It facilitates the business processing activities of hotels, motels, guest apartments and other lodging facilities and ensures you of a versatile product. It is a comprehensive solution designed to simplify the application processes and allow you to get on with running your business efficiently. It covers all phases of varied processes including Reservation, House keeping, Billing, provides various reports for management & users and the system is designed to integrate with Financial Accounting.

TrueBooks® Hotel Management system can be deployed both in a single user or a multi-user environment. The system is built around very flexible RDBMS technology and can work with Microsoft SQL Server or ORACLE or MS Access as the database.

PRODUCT FEATURES

Reservation

- Single Reservation
- Group Reservation
- Cancellation of reservations
- Reestablishment of cancelled reservations.
- Automatic reservation reminders
- Company details, through which reservations have been made.

Check-In

- Check-in from reservation.
- Walk-in
- Group Check-in
- Verification and updating of guest details
- Automatic Folio opening for new arrivals (Guest Folio)
- Provision to classify the guest
- Accept reminders from guest for any special requirements
- Payment option for incidentals.
- Advance Deposit facility
- Advance receipt printing
- Different Modes of Payment (By Occupant or by Customer/ Company)

Checkout

- Guest checkout
- Group checkout
- Guest folio maintenance.
- Process cash receipts and updates the guest folio.
- Cash Bill Printing

House Keeping

- Multiple Room Status Updates.
- Automatic status change, after a room is being checked in /checked out.
- Facility to update the status of cleaned rooms
- Status wise displaying of rooms.
- Putting a room out of service for a future date.

Reports

- Daily summary of Rooms sold, Arrivals and Departures
- Room Status
- Reservation details
- Check-In details
- Checkout details
- Customer Details
- List of Cash customers, credit customers etc.
- Periodic Occupancy report
- Details of existing guests and guests who have checked out.
- Guest Folio
- House keeping Details
- Payment and receipt details

Room Status Monitoring

Status of all rooms at a glance,classified by colours.

- Occupied Rooms
- Available Rooms
- Dirty Rooms
- Unavailable Rooms



Single window view facility

- Room Details
- Occupant Details
- Reservation Details
- Guest Folio
- Due amount of guest
- Special messages or reminders from the occupant

Room Analysis

With the help of graphical interface, user will get all historical details about:

- Reservations
- Check-Ins and
- Check-outs

Security

- Comprehensive User Security and easy to use administration
- Different levels of security.
- Unique user name and password for each users.
- User wise access privilege settings.

Other salient features

- Room Groups.
- Room Types
- Room Information
- Periodic Rate settings.
- Guest details
- Black Listed Guests
- Travel Agent Details
- Customer/ Company Details
- Credit card details
- For overseas (foreign) guest, system will prompt to enter Passport or relevant document.
- Numerous Currencies and Currency rates
- Employee Details
- Extra Bed settings
- Provision to set maximum number of adults per room.
- Acceptance of tax from customers.
- User definable color-coded statuses in graphical view.
- Dynamic Attribute Settings



- Collection of extra expenses
- Night Audit
- Bill Printing
- Reservation date reminders

Security Implementation

- User profile setup (creating master details of each user)
- User group permission setup (assigning privileges)
- User group management (modifying the existing privileges)
- User password maintenance (modifying and resetting passwords)

General Features

- Data entry with minimum keystrokes
- Uncomplicated and menu driven screens
- Standard pattern of operation for all screens
- Accessibility of items using both Keyboard and mouse
- Comprehensive Search facility
- Online help to ensure operational efficiency.

Printer setup

Dot-matrix, Inkjet and Laser

Additional Options available in the system upon request: -

Data Import / Export

Interoperability with existing systems and databases

Short Messaging Service (SMS)



System Requirements

Software:

Production Servers:

Windows 2000 Server or Advanced Server, Windows 2003 Server Or Greater (We do not recommend that XP be used as a server)

SQL Server 2005, or SQL Server 2005 Express with the SQL Server Management Studio Express or MS Access.

Client Machines:

No special hardware requirements for the client's machine. If the system can run MS office application without problems then it should work fine with TrueBooks applications.. A Local Area Network Connection and a fast Internet Connection is recommended. Client machines will require minimum 5GB hard drive space for the application to run smoothly.

Hardware:

Production Server:

Pentium IV Systems 1ghz + with at least 1GB Ram, 200MB for the Applications

Disk Space (estimated):

At least 5MB for application, 50MB for the starting database, but leave yourself room to grow depending upon your transaction volume.

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Note:

Product Profile is subject to modifications without prior notification.

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